



JomSocial™

Welcome to JomSocial 3!

New Installation:

We offer you two ways to install JomSocial 3:

1. Install the JomSocial package (file name starts with com_community)
2. Install the iJoomla installer (file name is iJoomla-Installer-Updater.zip)

[Read more about installing JomSocial on our wiki.](#)

Upgrades:

We offer upgrade instructions for the following scenarios:

1. If you're upgrading JomSocial on Joomla 2.5, [view this tutorial \(video included\)](#). Or use the installer for a much quicker and easier process.
2. If you're upgrading JomSocial and Joomla from Joomla 2.5 to Joomla 3.x, [view this tutorial \(video included\)](#).
3. If you accidentally installed JomSocial 2.8.x on Joomla 3.x, please [visit this tutorial, with video](#), to get back on the right track.

Benefits of using the installer:

1. One click access to latest version, no need to download anything after the initial installation
2. Easily upgrade from older versions such as 2.6, no need to download multiple files
3. Easy upgrade to the new version when it's available
4. Know your license status (valid, expired, etc.)
5. Know which version you have installed and which is the latest one
6. Easy access to other products available now or in the future (may require re-install of the installer as new products are released)

Note: The installer is a new extension, so you may encounter issues. If you do, please install the regular package and [report the issue on our forum](#) so that we can fix it quickly.

Template Conflicts

During our testing process we found some [incompatibilities with some templates](#) or template framework. Please read [this document](#) if you are using any of the following templates/framework:

- Gantry (RocketTheme.com)
- Expose (ThemExpert.com)
- T3 (Joomla.com)
- Warp (yootheme.com)
- Gavick's Publisher Template

Most issues were already fixed by the template provider or by our team, but you may need to upgrade the framework/template to avoid the conflicts. If you encounter any template issues, [let us know](#) and we will reach out to the developer and ask them to fix it.

Need support?

Our dedicated support team will be happy to assist you with any question regarding JomSocial. Please visit our [support page](#). Support is available around the clock from Monday through Friday. Support during the weekend isn't available.

Stay in touch and learn about promotions, new products, new releases and more!



Thank you!

We'd like to thank you for being a JomSocial customer and for being patient with us with this release. We are confident you will enjoy the new JomSocial!

Yours, The JomSocial Team



